

3711 - Reception Internship in Alicante, Spain

Location:	Barcelona, Spain
Languages:	Spanish (Intermediate) and English (Advanced)
Fields:	Languages, Hospitality / Tourism
Extra benefits:	Includes accommodation.

Description:

Our collaborator is a Hotel chain of 3 and 4-star Hotels that combines luxury with comfort and excellent service. They are located in the most beautiful and important coasts of the Spanish peninsula and their facilities and luxury services make them unique and special!

They are offering to their interns the opportunity to gain invaluable experience in an enjoyable working atmosphere.

So if you want to gain full experience with different cultures and with very high customer service standards, this is a great opportunity for you! Apply now!

Tasks:

- Management of tourist information in several languages.
- Reception management.
- Checking guests in and out.
- International phone reception.
- Services and schedule customers information.

Requirements:

- Fluent English and Spanish
- Minimum 3 months

Remuneration:

200 euros per month
Shared accommodation (mix gender)
Meals
Evaluations
Uniform
Locations:
Alicante

3708 - Food and Beverage (Service) Internship in Spain

Location:	Barcelona, Spain
Languages:	English (Advanced)
Fields:	Languages, Hospitality / Tourism
Extra benefits:	Includes accommodation.

Description:

Our collaborator is a Hotel chain of 3 and 4-star Hotels that combines luxury with comfort and excellent service. They are located in the most beautiful and important coasts of the Spanish peninsula and their facilities and luxury services make them unique and special!

They are offering to their interns the opportunity to gain invaluable experience in an enjoyable working atmosphere. So if you want to gain experience with different cultures and with very high customer service standards, this is a great opportunity for you! Apply now!

Tasks:

- Prepare drinks, cocktails etc of the standard set by your tutor
- Maintain work area and guest area clean and tidy
- Public Relations with the guests
- Preparation of snacks and other food served at the bar.
- Other position related tasks

Requirements:

- Fluent English
- Knowledge of Spanish is consider as a plus
- Minimum 3 months

Remuneration:

200 euros per month
Shared accommodation (can be mix gender)
Meals
Evaluations
Uniform
Locations:
Castellon, Malaga, Girona, Almeria, Murcia, Huelva, Barcelona, Alicante

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3662 - Reception internship in 5* Hotel and Spa Resort in Lanzarote

Location:	Lanzarote, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Hospitality / Tourism
Extra benefits:	Salary of 200-300 €. Includes accommodation. Meals

Description:

Our collaborator is a high quality 5* Hotel Resort and Spa in Lanzarote (Canary Islands), which combines luxury with comfort and good service. Its location, facilities and luxury service, make this hotel one of the bests in the island!

They are offering to their interns the opportunity to gain invaluable experience, enjoyable working atmosphere with great team members and ability to meet people from all over the world!

Do you want to have a memorable experience that makes a before and an after in your professional development? Do not lose this opportunity!

Reception position:**Tasks:**

- Management of tourist information in several languages.
- Reception management.
- Checking guests in and out.
- International phone reception.
- Services and schedule customers information.

Requirements:

- Fluent in English and Spanish
- German, French or Italian (at least B1)

Conditions:

- Accommodation and all meals.
- 300€ monthly.
- 40h/week

3583 - Booking and Customer Service position in Barcelona, Spain

Location:	Barcelona, Spain
Languages:	English (Advanced)
Fields:	Business, Hospitality / Tourism
Extra benefits:	Salary of 200-300 €.

Description:

Our partner is an international real estate agency that is looking for interns in their customer relations department. Based in Barcelona, the beautiful capital of Catalunya, the company is characterized by professionalism and a good reputation, combining apartment rental with a wide variety of extra services, in order to make the customers' stay as comfortable as possible. Focused on customer satisfaction, their friendly team is delivering the best service, always wearing a smile.

You will become a part of this team and help them in their everyday activity while developing your professional and interpersonal skills and gaining hands-on experience. They don't have a reception per se. We have representatives who operate outside the office to meet their guests at the apartment, so they would be interested for you to make an internship in their office with them.

BOOKING AND CUSTOMER SERVICE POSITION

Tasks:

- Replying to email requests from prospective clients/guests.
- Replying to emails from clients/guests with reservations.
- Answering phone calls to client.
- Managing testimonials from guests.
- Occasional studies as needed (regarding competitors' prices, etc.).

Requirements:

- High level of English (written and spoken)
- Other languages as French and/or Spanish is a plus
- Good communication skills
- High motivation and versatility
- Availability for minimum 6 months
- Ability to get a training agreement from your university

Starting date: Duration 6 months.

Internship hours: 38 hours per week.

Tuesday to Friday 09:30-18:30 (minus 1 hour lunch at 13:00), Saturdays 10:30-17:30 (minus 1 hour lunch).

Benefits: 300 EUR/month, 2 days holiday/month

3550 - Luxury Villas & Travel B2B account management

Location:	Barcelona, Spain
Languages:	English (Advanced)
Fields:	Hospitality / Tourism
Extra benefits:	Salary of 200-300 €.

Description:

Our collaborator company is specialised in vacation rentals with an existing presence in Asia. They are expanding their current team with an office in Barcelona and they are looking for proactive and enthusiastic interns for a very immersive, multi-tasking experience within their multi-lingual team.

Tasks at the company:

- Continuous research for new booking partners and set up of agency agreement
- Plan, prepare and deliver regular email newsletter in multiple languages (EN, CN, RU) on a weekly basis
- Update management systems and other extranet with information as relevant
- Plan, prepare and deliver regular blog articles for some clients and or the company
- Coordinate with the membership team about the release of special offers, new properties
- Contribute to update our social media and marketing strategy to expand the online visibility of the brand and membership (management of such strategy will be dealt with separately)

Requirements:

- Spoken and written English proficiency is a must
- Minimum 6 month, up to 12 month;
- Candidate must be autonomous, able to take on responsibility and able to work on several projects simultaneously
- Studies related to tourism or experience related to tourism management (real estate experience, experience in a tourism agency)

Conditions:

- 300€ monthly for the first 3 months, 600€ after this period.
- Location in a co-working space in Barcelona

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3520 - Reception Internship in Hotel L´Escala, Spain

Location:	Barcelona, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	
Extra benefits:	Salary of 200-300 €.

Description:

Our collaborator is a Hotel chain of 3 and 4-star Hotels that combines luxury with comfort and excellent service. They are located on the most beautiful and important coasts of the Spanish peninsula and their facilities and luxury services make them unique and special!

They are offering their interns the opportunity to gain invaluable experience in an enjoyable working atmosphere.

So if you want to gain full experience with different cultures and with very high customer service standards, this is a great opportunity for you! Apply now!

Tasks:

- Management of tourist information in several languages.
- Reception management.
- Checking guests in and out.
- International phone reception.
- Services and schedule customers information.

Requirements:

- Speaks fluent English and Spanish and one more European language.
- Minimum 3 months

Duration:

The position is available from May for a minimum of 3 months. (Internship must include both months of July and August)

Remuneration:

200 euros per month

Shared accommodation (mix gender)

Meals

Uniform

Locations:

Costa de Barcelona

3486 - Paid Customer service, administration and assistant in a leisure organization in Barcelona

Location:	Barcelona, Spain
Languages:	Spanish (Advanced) and English (Intermediate)
Fields:	Business, Hospitality / Tourism
Extra benefits:	Salary of 200-300 €.

Description:

Our collaborator is one of the largest escape room in Barcelona, which already has 8 different room opened to the public. They are looking for operators, who can lead those games and work with customers.

"Escape rooms" is a new concept of leisure which is getting more and more popular in Barcelona. Their games are very technological and well decorated. They have a wide range of thematic rooms, starting from Middle Age finishing to Future Spaceship.

Their main goal is to make people feel like being in a real story by making them main characters of their own "movie". This combination ensures that players will live an unforgettable adventure, and our task is to maximize this experience.

Main tasks:

- Receive the teams of players and explain the basic rules of the games
- Begin with an immersive introduction of the game via the interpretation a character
- Monitor and help players whilst they play in the room
- Charge customers
- Offer promotions for other games
- Management of bookings
- Customer service

Requirements:

- 40h / weekly
- Saturday and Sunday internship
- 2 free days during the week
- Minimum duration - 4 months
- Spanish - high / native level, English - medium / high level.
- Be confident with interacting with different people and putting on different voices whilst interpreting a character.

Benefits

- 200 euros / month
- Dynamic work in the center of Barcelona
- The opportunity to meet local people
- Learning from a sector that is growing

3428 - Receptionist internship in Costa Brava, Spain

Location:	Girona, Spain
Languages:	Spanish (Intermediate)
Fields:	Events, Public Relations, Business, Hospitality / Tourism
Extra benefits:	Salary of 200-300 €. Includes accommodation.

Description:

Our business partner is a unique Youth Hostel located in Girona, Spain. The hostel is the new project of two adventurers who have been travelling around the world. A small and cosy hostel of high quality for a reasonable price. It was developed by them due to their experience, expertise and knowledge of the business. As they are customer oriented, customer service and care are a most for them. If you would like to develop your customer service and customer relations skills, this could be your internship. The hostel's staff are like a fun family which makes the stay of the guests pleasurable.

Position: Receptionist**Tasks:**

- Respond to customer requests such as perform check-in and check-out, providing information and customer service;
- Reservation management, sales management, answering telephone and email inquiries, support for group bookings, contact suppliers;
- Address bar patrons and help in organizing and conducting events for hostel guests
- To perform public relations tasks which include social media tools

Requirements:

- Fluent in English and Spanish;
- Available from April 2017.

Benefits:

- Accommodation (shared room, 2 per room)
- 250 € per month

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3372 - Animation Internship in Spain

Location:	Barcelona, Spain
Languages:	English (Advanced)
Fields:	Languages, Hospitality / Tourism
Extra benefits:	Includes accommodation.

Description:

Our collaborator is a Hotel chain of 3 and 4 star Hotels that combines luxury with comfort and excellent service. They are located on the most beautiful and important coasts of the Spanish peninsula and their facilities and luxury services make them unique and special!

As part of the animation team of the hotel you will have fun all day long while entertaining people of all ages; play games, make shows etc.

As an intern you must have the capacity to work with different groups of people: children, adults, etc, in order to organize activities that link the guests with the surroundings and the community.

Are you dynamic and energetic? Don't lose this opportunity! Apply now!

Tasks:

- Communicating with guests
- Being part of the international entertainment team of the hotel
- Public Relations
- Recreational activities (Dancing shows, games etc.)
- Other position related tasks

Requirements:

- Fluent English
- Knowledge of Spanish is considered as a plus
- Minimum 3 months

Remuneration:

- 200 euros per month
- Shared accommodation (mix gender)
- Meals
- Evaluations
- Uniform

Locations:

Castellon, Almeria, Murcia, Huelva, Girona, Barcelona

3327 - Hospitality (bell boy) Internship in Spain

Location:	Barcelona, Spain
Languages:	English (Advanced)
Fields:	Languages, Hospitality / Tourism
Extra benefits:	Includes accommodation.

Description:

Our collaborator is a Hotel chain of 3 and 4-star Hotels that combines luxury with comfort and excellent service. They are located in the most beautiful and important coasts of the Spanish peninsula and their facilities and luxury services make them unique and special!

They are offering to their interns the opportunity to gain invaluable experience in an enjoyable working atmosphere.

So if you want to gain full experience with different cultures and with very high customer service standards, this is a great opportunity for you! Apply now!

Tasks:

- Customer support
- Control of hotel entrance
- Continuous contact with the reception
- Accompany the client with their suitcases and show them the rooms.

Requirements:

- Fluent English
- Minimum 3 months

Remuneration:

- 200 euros per month
- Shared accommodation (mix gender)
- Meals
- Evaluations
- Uniform

Location:

Barcelona, Almeria

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3271 - Marketing internship

Location:	The Canary Islands, Spain
Languages:	Spanish (Beginner) and English (Advanced)
Fields:	Business, Hospitality / Tourism, Digital marketing
Extra benefits:	Salary of 200-300 €. Includes accommodation. Meals

Description:

Our collaborator is a high quality Hotel Resort in Lanzarote, in the Canary Island, Spain. It has been awarded by Trip advisor and it is known as one of the best hotels in Lanzarote. They are customer oriented, therefore customer care and relations are really important for them. Their staff is fun and diligent, making the stay of the customers the best possible.

Positions

MARKETING-COMMERCIAL

- Preferably with German and English, at least basic level of one of the two and other advanced.
- Marketing assistant for social media maintenance and all the communications tools of the hotel,
- Answering hotel information, assistance in closing contracts, tour operators, and basic administrative tasks.

Requirements:

- Minimum 5-6 months stay
- Liability and health insurance

Internship hours:

40 hrs / week

Conditions:

- 300€ per month
- Accommodation + meals provided

3071 - Reception and Customer management Internship in Valencia

Location:	Valencia, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Hospitality / Tourism
Extra benefits:	Salary of 100-200 €. Includes accommodation.

Description:

Our collaborator is a high quality Hostels chain, based in Spain and the United States. Awarded by Tripadvisor during many years as the best hostels in Spain, they are customer oriented being really important for them the customer care and the relation with the guests. Their staff is fun and close, making the stay of the customers as good as possible.

Reception and Customer relationship management position:

Tasks:

As a Reception and Customer relationship management member of a hostel, you will have to get involved in many different tasks, whilst remaining positive and keeping a smile on your face when dealing with customers. We really believe that this will be a really good experience to get to know different hotel areas.

Main tasks

- Develop customer service policies and procedures
- Handle face-to-face enquiries from customers
- Checking guests in and out
- Basic concierge assistance
- Planning and organizing group arrivals
- Day to day processing and input of group reservations while following hotel reservations policy
- Maintaining a positive selling approach to maximise yield in both occupancy and rates
- Liaising with other departments to prepare for group arrivals
- Assisting the Front office with closing accounts
- Answering all of the calls promptly in a courteous and efficient manner

Requirements

- Fluent in English
- Able to provide a training agreement
- Open to operate in different shifts Morning, Afternoon, Night, depending on the candidate.
- Some of the positions may require a certain level of Spanish.

Benefits

The internship is paid 100 € a month + Accommodation with the other staff and breakfast. Internet is also provided as well as living expenses as water, electricity, etc..

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215 - Entertainment Internship on the Spanish Coast- 100 euros/month with accommodation and food

Location:	Malaga, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Events, Sports, Hospitality / Tourism
Extra benefits:	Salary of 100-200 €. Includes accommodation.

Description:

Inspired by a commitment to excellence, our collaborator is a famous hotel chain currently looking for motivated individuals to join their animation team, helping them with different animation activities, social events and other touristic activities! The mission of their team is to create unforgettable memories for their guests with a constant creative approach.

You will closely collaborate with the entertainment team and support the event managers.

They need lively entertainers with loads of energy and a great team spirit for this position; you don't need to have experience to apply for this position but you definitely need to be an active and friendly person.

If you like interacting with people of all ages and being on stage then this is your big chance!

Tasks

- **Sport activities:** you will be participating in sport activities like football, volleyball, or swimming competitions.
- **Recreational activities:** your outgoing personality will encourage our guests to participate in activities like dancing, crafts, games and a lot more! You will also perform in some shows with the animation team.
- **Cultural activities:** hotel entertainers do not only organise activities within the hotel facilities! Thus, one of your tasks will also be taking responsibility for cultural activities such as city tours.
- **Supporting the entertainment department:** teamwork is a must. As part of the entertainment department, you will be collaborating with your colleagues and helping them with their daily tasks.

Requirements:

- Fluent English
- Preferably with knowledge of other languages like Spanish, French or Russian
- The candidate should be a dynamic and decisive person
- Capacity to relate to different age groups, children and adults alike
- The candidate must be available for at least 3 months
- Able to do a split-schedule

Benefits:

- 100 euros + accommodation + food
- Accommodation in shared single-sex rooms with other members of the animation team
- The company will provide a uniform

Locations:

Different locations on the beautiful Spanish coasts (Malaga, Salou , Benidorm, Girona)

Be determined during the interview with the company manager

Internship hours:

40 hours weekly, with 1.5 days off per week

180 - Reception and Customer management Internship in Barcelona

Location:	Barcelona, Spain
Languages:	Spanish (Intermediate) and English (Intermediate)
Fields:	Hospitality / Tourism
Extra benefits:	Salary of 100-200 €. Includes accommodation.

Description:

Our colleague is a high quality Hostels chain, based in Spain and the United States. Awarded by Tripadvisor during many years as the best hostels in Spain, they are customer oriented being really important for them the customer care and the relation with the guests. Their staff is fun and close, making the stay of the customers as good as possible.

Reception / Customer relationship management

Tasks:

As a reception member of a hostel, you will have to get involved in many different tasks, whilst remaining positive and keeping a smile in your face when dealing with customers. We really believe that this will be a really good experience to get to know different hotel areas.

Main tasks

- Checking guests in and out
- Basic concierge assistance
- Planning and organize group arrivals
- Assisting in cash advances, exchange money, check guest folios
- Commercial information to customers
- Day to day processing and input of group reservations while following hotel reservations policy
- Maintaining a positive selling approach to maximise yield in both occupancy and rates
- Liaising with other departments to prepare for group arrivals
- Assisting the Front office with closing of accounts
- Answering all calls promptly in a courteous and efficient manner
- Ensuring all reservations are accurately actioned within the same day
- Assisting in the Front Office as required, especially with guests checking in and out

Requirements

- Fluent in English
- Intermediate Spanish
- Able to provide a training agreement
- Open to be available in different shifts Morning - Afternoon - Night, depending on the candidate.

Benefits

The internship is paid 100 € a month + Accommodation with the other staff and breakfast. Internet is also provided as well as living expenses as water, electricity, etc..