

Description of the institution: Tartu University Hospital

Tartu University Hospital (TUH) has been Estonian leading academic medical centre for over 200 years. TUH is the largest provider of medical care in Estonia, and all of the fields practised in the country are represented here. In several fields (such as kidney, bone marrow and liver transplantation and congenital heart disease surgery) it is the only medical institution in Estonia with specialists at such a high level. Hospital provides inpatient, outpatient and community-based services to patients residing all over Estonia. TUH consists of 17 clinics including 43 inpatient departments with 975 beds, 8 medical services and 11 non-medical services. 3475 people work at TUH: 593 of them are doctors, 1140 are nurses, 917 are assistant nurses and 825 are technical staff. Hospital's mission is to ensure the continuity and development of Estonian medicine through high-level integrated medical treatment, training and research.

Hospital is the main base of undergraduate studies for students of the medical faculty of the Tartu University as well as the students of Tartu Health Care College. Each year around 360 Health Care College students are doing their practical training in our hospital. Since Health Care College participates in different international mobility programmes (Erasmus, Nordman Network etc.), the number of foreign students in practical training has increased each year.

In 2013 TUH joined with the Soulbus project. In January 2014 group interview was conducted. 8 people from focus groups took part in this interview: 3 teachers, 3 mentors, and 2 students. Based on past experience and the results of this interview, it is clear that mentors' willingness to guide foreign students is low and the quality of guidance is variable. Mentors' are uncertain about their multicultural competence and this affects willingness to guide foreign students.

We hope that this project will help us to:

- strengthen the collaboration between hospital and HEIs;
- enhance mentors' multicultural competence in guiding foreign students;
- increase mentors' willingness to guide foreign students.